



## JOB POSTING

# DIRECTOR OF CARE COORDINATION AND INNOVATION

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Have you heard? Kent County is piloting a data-driven, innovative, performance-based approach to administering foster care that is transforming child welfare and creating better futures for children! Do you want to be a part of it? Look no further! The West Michigan Partnership for Children (WMPC) is building its team.

### Who we are

West Michigan Partnership for Children (WMPC) administers foster care services to children and families in Kent County, MI in partnership with Bethany Christian Services, Catholic Charities West Michigan, D.A. Blodgett—St. Johns, Samaritas, and Wellspring Lutheran Services. WMPC is piloting an innovative performance-based funding model through a contract with the Michigan Department of Health and Human Services, utilizing a case rate that incentivizes permanency while allowing for flexibility and creativity in funds. WMPC utilizes software that will allow for predictive analytics to project successful outcomes, and flag cases that are at risk. WMPC's mission is to empower communities to create better futures for children and families through innovation and collaboration.

We are a talented, creative group of passionate professionals who are committed to creating better futures for children. We value a workplace which embraces multi-dimensional diversity and promotes work-life balance. We are energized and motivated by our mission of improving outcomes for children and we know that it takes a village! Our work environment is highly collaborative, both within the office and within the community, and we believe the best solutions lie within those we serve.

### How you will spend your day

The Director of Care Coordination and Innovation is responsible for providing oversight of children and families children receiving foster care and other services through WMPC and its partner agencies and is responsible for developing innovative strategies to serve children and families.

- Developing new, reviewing and revising current, and overseeing implementation of protocols, policies, and procedures related the referral and placement of children with WMPC subcontracted providers.
- Coordinating with the Performance and Quality Improvement Team to track capacity of the WMPC to place and serve children.
- Developing innovative strategies to increase programmatic and staffing capacity to serve children and families.
- Evaluating usage placements and services to determine trends, systemic issues, cost data, and gaps in client care and service needs through research, case consultation, and program oversight activities.

- Remaining knowledgeable of current research and evidence-based practice in foster care related services and interventions.
- Overseeing education and learning for WMPC subcontracted providers and other stakeholders.
- Responsible for ensuring timely and quality reporting to stakeholders.
- Participating in periodic inter-office projects, such as strategic planning, staff development, conferences, annual reports, etc.
- Developing a liaison relationship with Kent County DHHS, Network180, Kent County family court, juvenile justice, education, health, our partners and other systems impacting children and families serviced by WMPC.

### What we need from you

- Master's degree in Social Work, Mental Health, Public Administration, or related field
- Three years of progressively responsible experience required, including supervisory and/or administrative leadership; clinical license preferred.
- Experience working for a child-placing agency preferred. Knowledge of child welfare principles/standards, practices, and systems (i.e. foster care, adoption, child placing agency licensing and placement procedures).
- Knowledge of historical racism, systemic discrimination, implicit bias, and the linkage to inequities in child and family outcomes.
- Understanding of youth-serving systems from the perspective of a youth, parent, or caregiver being served preferred.
- Knowledge and experience in trauma-informed practices.
- Data analysis skills and technical writing expertise. Ability to read, write, and communicate effectively in English.
- Strategic planning skills.
- Supervisory experience. Ability to listen well, motivate, and inspire.
- Interpersonal skills necessary to lead and interact with a diverse group of individuals and stakeholders.
- Valid Michigan driver's license and access to reliable transportation.
- Proficient with Microsoft Office products and web-based applications.

### What we provide

We know that our staff is our greatest resource! We invest in our employees by offering:

- A dynamic and creative office culture.;
- Flexible scheduling, work from home options, and a generous PTO package to promote a healthy work-life balance;
- Health benefits, life insurance, and a retirement plan, all with WMPC contributions;
- Professional development opportunities;
- The opportunity to create better futures for children.

### What to do next

If this sounds like you, please submit your cover letter and resume to [wmpcjobs@gmail.com](mailto:wmpcjobs@gmail.com)!