



# WMPC Network Performance Report

Fiscal Year 2020

Report Date: November 13, 2020

### Total Youth in Care

**1,005** FY19  
1,270

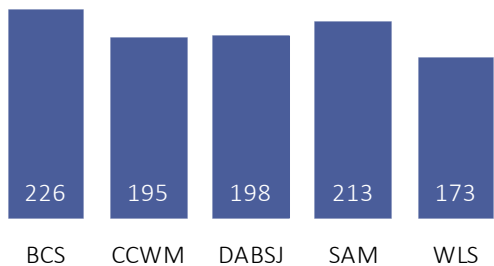
### Youth Entering Care

**203** 414

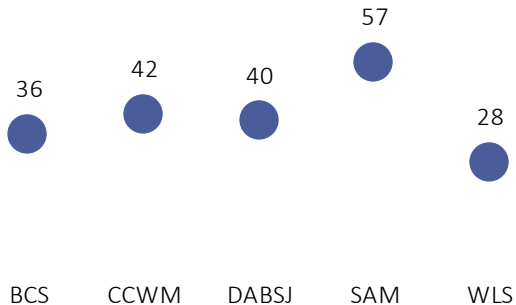
### Youth Discharged

**307** 426

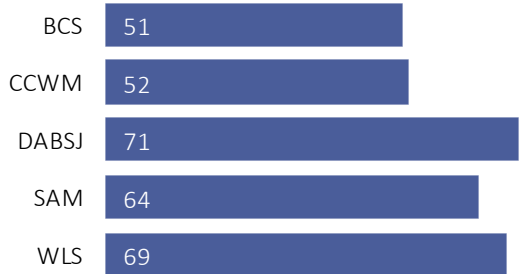
### In Care by Agency



### Entering Care by Agency



### Discharged by Agency



### Entering Care by Month



Youth in Care Source: Mindshare Active Children Dashboard 10/1/19 - 9/30/20; Accessed 10/19/20; Youth Discharge Source: Mindshare Case Closing List 10/1/19 - 9/30/20; Accessed 10/19/20; Entering Care Source: Mindshare CPN Intake List 10/1/19 - 9/30/20; Accessed 10/20/20

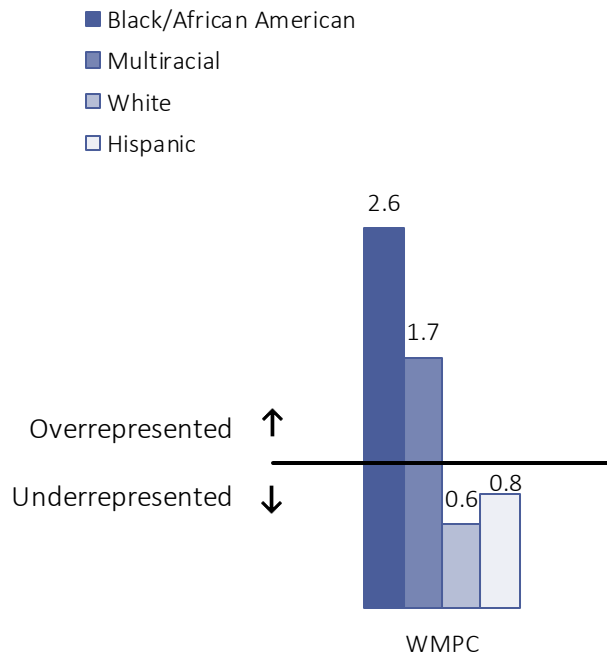
BCS=Bethany Christian Services; CCWM=Catholic Charities West Michigan; SAM=Samaritas West; DABSJ=DA Blodgett St John's;

WLS=Wellspring Lutheran Services Kentwood.

Disproportionality is the underrepresentation or overrepresentation of a racial or ethnic group compared to its percentage of the total population. WMPC used the total population of Black/African American, Multiracial, Hispanic, and White children ages 0-18 living in Kent County to understand the disproportionality of children in WMPC's care in FY2020.

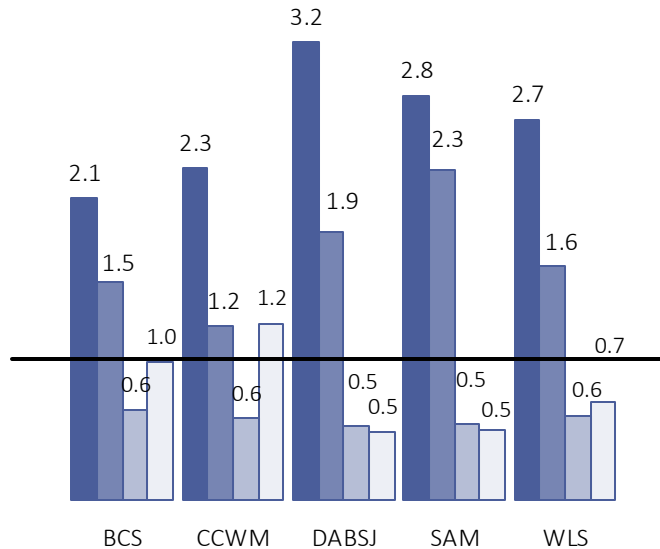
### Racial Disproportionality In Care

WMPC had 1,005 children in foster care this fiscal year. Black and Multiracial children were over-represented compared to the general population's percentage of Black and Multiracial children.



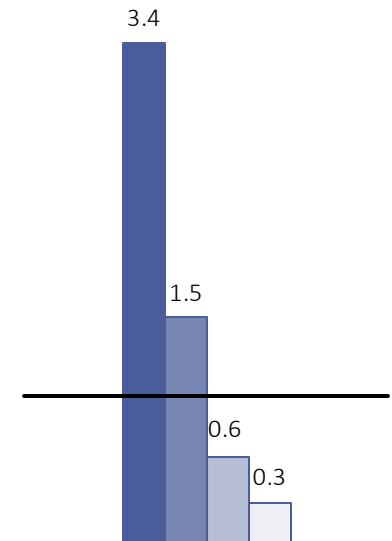
### Disproportionality By Agency

Racial disproportionality varied slightly between agencies' children in foster care compared to the general population. Black children were far overrepresented for each agency, while White and Hispanic children were underrepresented.



### Disproportionality in Intakes

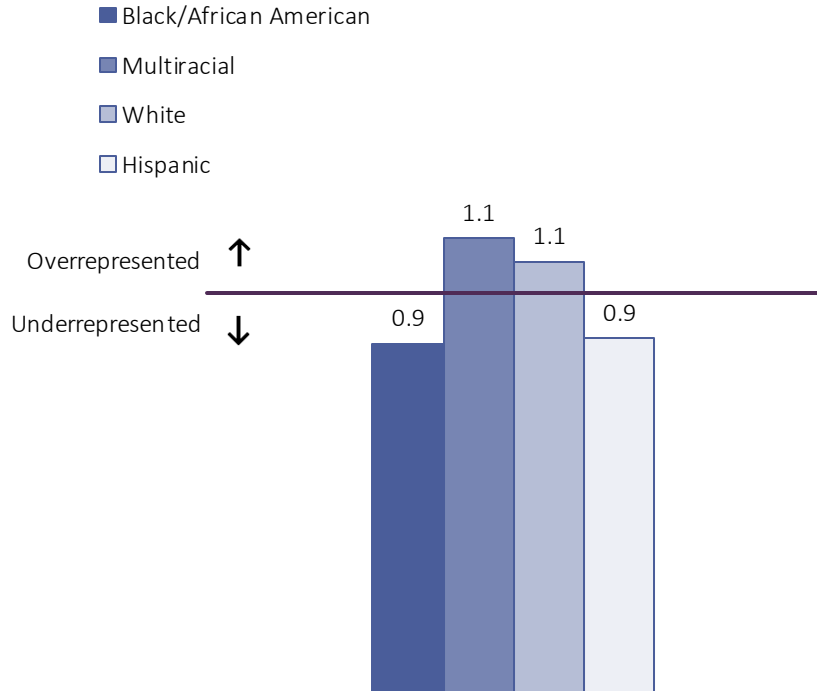
Black youth were represented nearly three and a half times the rate of the total population in the county. This disproportionality index for intakes is higher than it is for Black children in care, which suggests the disproportionality rate could be increasing if intakes continue this way. White and Hispanic children coming into care were underrepresented.



WMPC used the population of children in care to understand the disproportionality of children discharging foster care for the fiscal year.

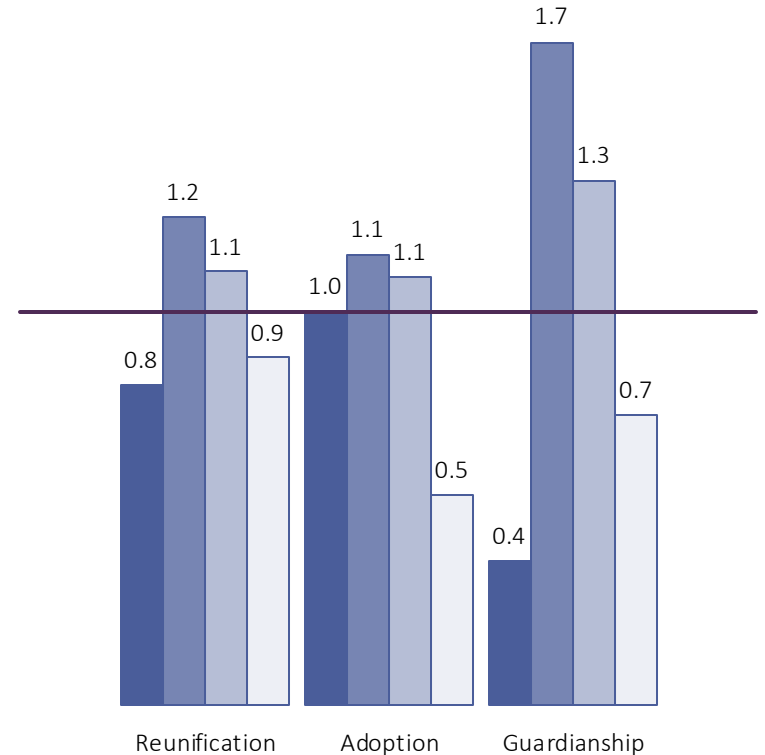
### Disproportionality in Discharges

WMPC had 307 children discharge from foster care this fiscal year. Black children and Hispanic children are discharged at a lower proportion than the representation of Black and Hispanic children in foster care.



### Disproportionality in Discharge Reasons

Black children were underrepresented in reunifications and guardianships compared to the representation of Black children in foster care. Hispanic children were underrepresented in every discharge type, while Multiracial and White children were slightly overrepresented in each type.



## State and Local Guidance Affecting MISEP Measures

In March 2020, guidance was released for Michigan Department of Health and Human Services (MDHHS) and contracted child placing agency Children's Protective Services (CPS), foster care, and juvenile justice caseworkers regarding conducting face to face contacts, parenting time, and sibling visits for children and families in response to COVID-19 health concerns. From March 25, 2020 to April 25, 2020, guidance restricted in-person visits, stating that no in-person worker contacts or parenting time visits should occur, but allowable virtual alternatives were required. On April 24 Governor Whitmer issued an updated Executive Order which allowed some activities to resume. As a result, agencies, caregivers, and parents were provided new guidance with safety protocols for face-to-face contacts for healthy families, but virtual conferences remained an allowable alternative. This guidance remained in effect until June when the stay home order was lifted. Local agencies were advised to create and follow individual plans to resume face to face visits safely with families.

### Social Work Contacts

While virtual alternatives were used throughout the network to complete visits, data warehouse reports do not include virtual contacts. The following contract measures were directly affected by MDHHS policy changes: worker-child, worker-parent, parent-child, and return home children case contacts. In addition to the measures affected by guidance from MDHHS, agencies implemented work from home policies which had an impact on worker-supervisor contacts, which began occurring virtually instead of face-to-face and were not counted in data warehouse reports.















### Medicals and Dentals

While there were no policy changes for PAFC's requirements for children's initial and periodic medical and dental appointments, MDHHS sent several issuances guiding agencies as medical and dental offices were not providing routine care into June 2020. Staff were instructed to document when well-child appointments are canceled or unable to be scheduled with the reason of "COVID-19." In June, a communication issuance was released to urge agencies to begin rescheduling these appointments as offices re-opened for routine appointments. However, performance was affected in following months as offices may have had a backlog of patients and agencies may have been overwhelmed in scheduling canceled appointments in addition to upcoming appointments.







### Service Plans

Adjusting to remote work may have affected initial service plan timeliness, updated service plan timeliness, and service plan approval timeliness for some agencies.








### Permanency

Measure	FY2020	Benchmark	Achieved?
Worker-parent Contacts	66%	71%	
Worker-supervisor Contacts	65%	95%	
Parent-child Contacts	45%	55%	
Worker-child Contacts	97%	95%	
Days in Residential	- 5%	-8%	
Days in Emergency Shelter	- 35%	-2%	
Children First Placed in Shelter	21%	25%	
Adoption Disruptions	0%	<5%	
Adoption Finalizations	33%	80%	
Permanency in 12-23 Months	39.5%	45.9%	
Permanency in 12 Months	18.2%	24%	
Permanency in 24+ Months	48.3%	31.8%	
Placement Stability	3.25	4.44	
Re-Entry to Care in 12 Months	3.2%	8.1%	

### Well-being

Measure	FY2020	Benchmark	Achieved?
In County Placements	65%	68%	
Community Placements	89%	94%	
Initial Medical Exams	73%	85%	
Periodic Medical Exams	78%	95%	
Initial Dental Exams	75%	90%	
Periodic Dental Exams	62%	95%	

### Safety

Measure	FY2020	Benchmark	Achieved?
Initial Service Plans	89%	95%	
Update Service Plans	96%	95%	
Plan Approvals	91%	95%	
Relative Placements	38%	38%	
Licensed Foster Homes	92	89	
New Relative Licensed Homes	30	45	
Maltreatment in Care	12.95 / 5.39	9.67	

### Monitored Measures

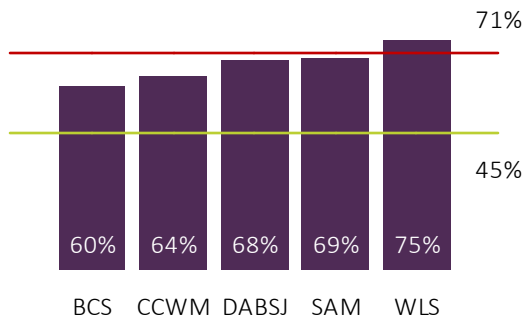
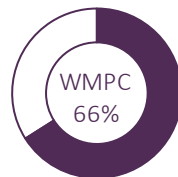
#### WMPC Contract:

At least 82 percent of parents whose children have a permanency goal of reunification and are supervised by the Grantee, shall have face-to-face contact by the assigned caseworker in accordance with the guidelines in FOM by the end of FY22 with annual goals of 71 percent in FY20, 76 percent in FY21, and 82 percent in FY22.

Case workers' timely, monthly face-to-face contacts with parents of children who have a permanency goal of reunification increase by 12% from the previous year OR at least 85% of the possible monthly face-to-face contacts occur within the time frame.

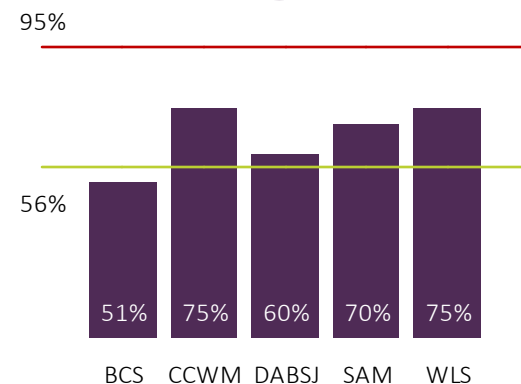
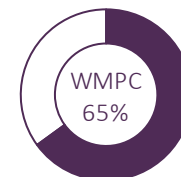
At least 95% of supervisors shall meet at least monthly with each assigned case worker to review the status and progress of each case on the worker's caseload.

### Network Annual Performance Worker-Parent



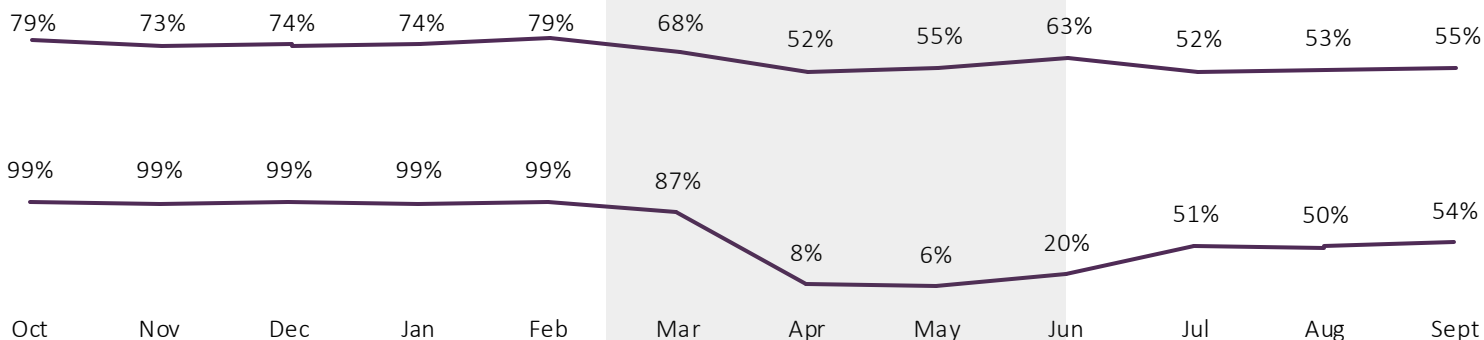
### Worker-Supervisor

MISEP/Target

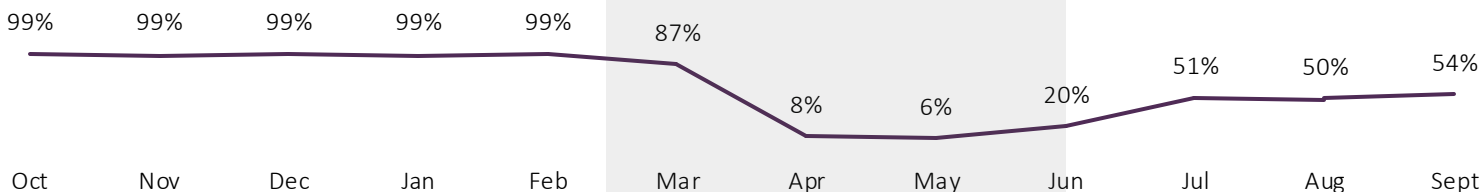


### Network Monthly Performance

#### Worker-Parent



#### Worker-Supervisor



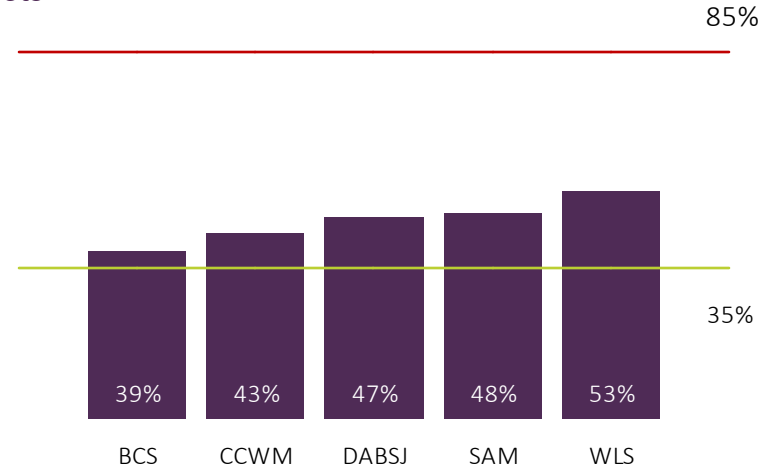
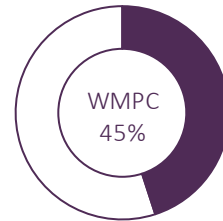
### Monitored Measures

#### WMPC Contract:

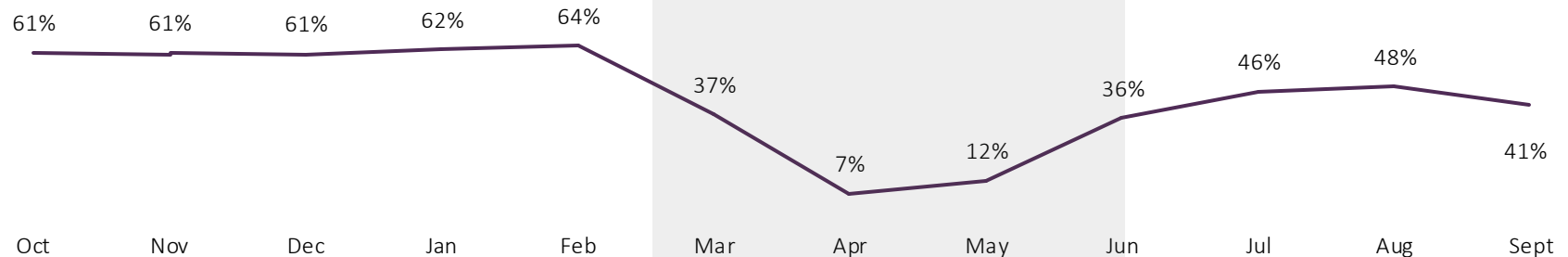
At least 65 percent of children supervised by the Grantee with a goal of reunification shall have visitation with their parent(s) in accordance with the guidelines in FOM 722-06I Policy by the end of FY22 with annual goals of 55 percent in FY20, 59 percent in FY21, and 65 percent in FY22.

### Network Annual Performance Parent-Child Contacts

MISEP



### Agency Monthly Performance



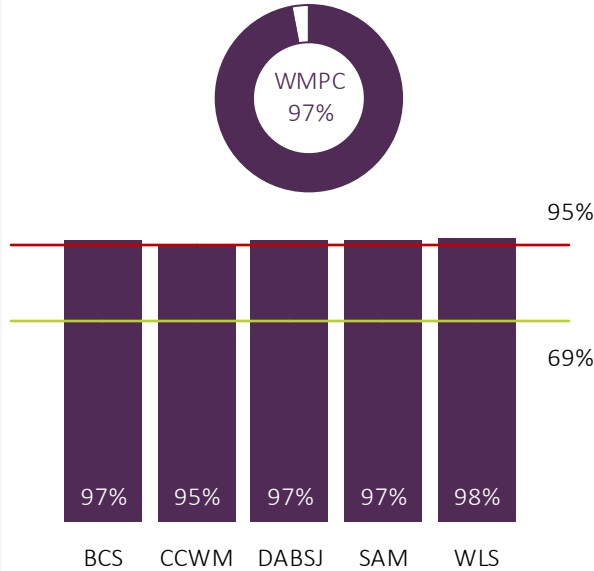




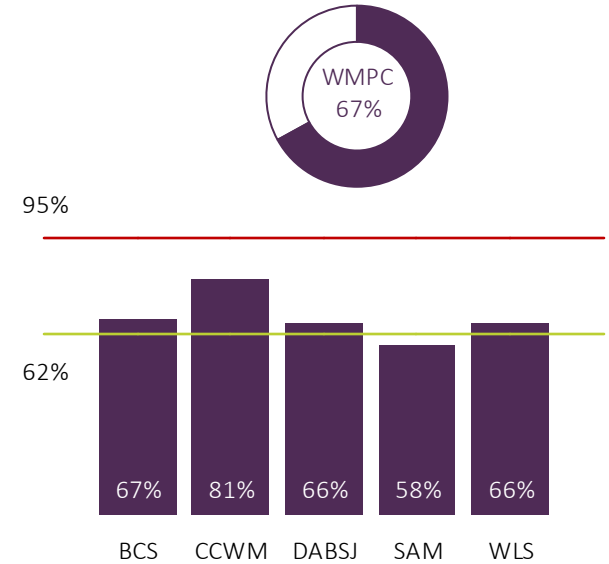
### Monitored Measures

ISEP Standard:  
At least 95% of children will be visited by their assigned worker.

### Network Quarterly Performance Worker-Child

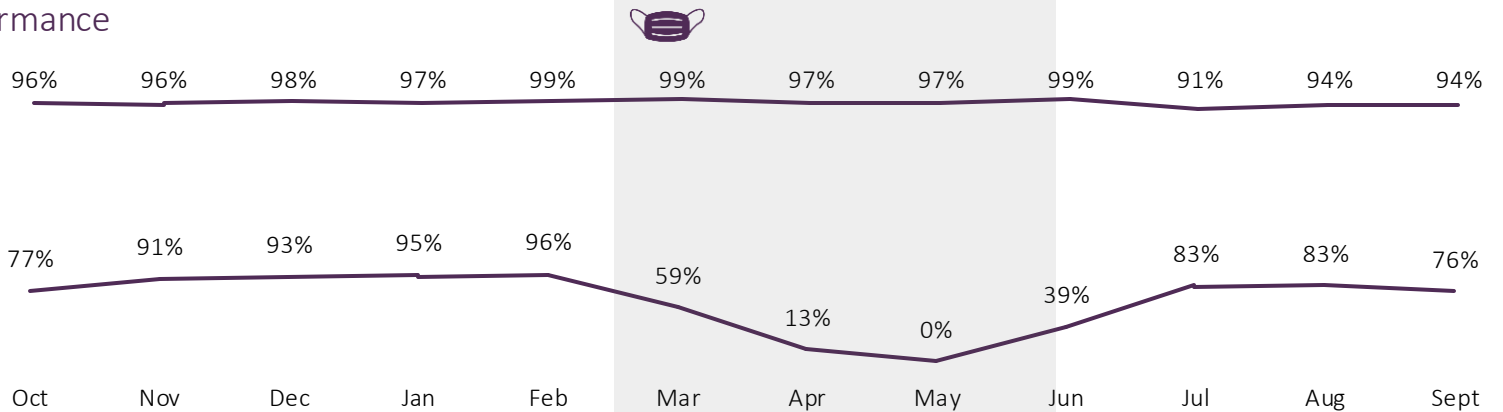


### Return Home Children



### Agency Annual Performance

#### Worker-Child



### Monitored Measures

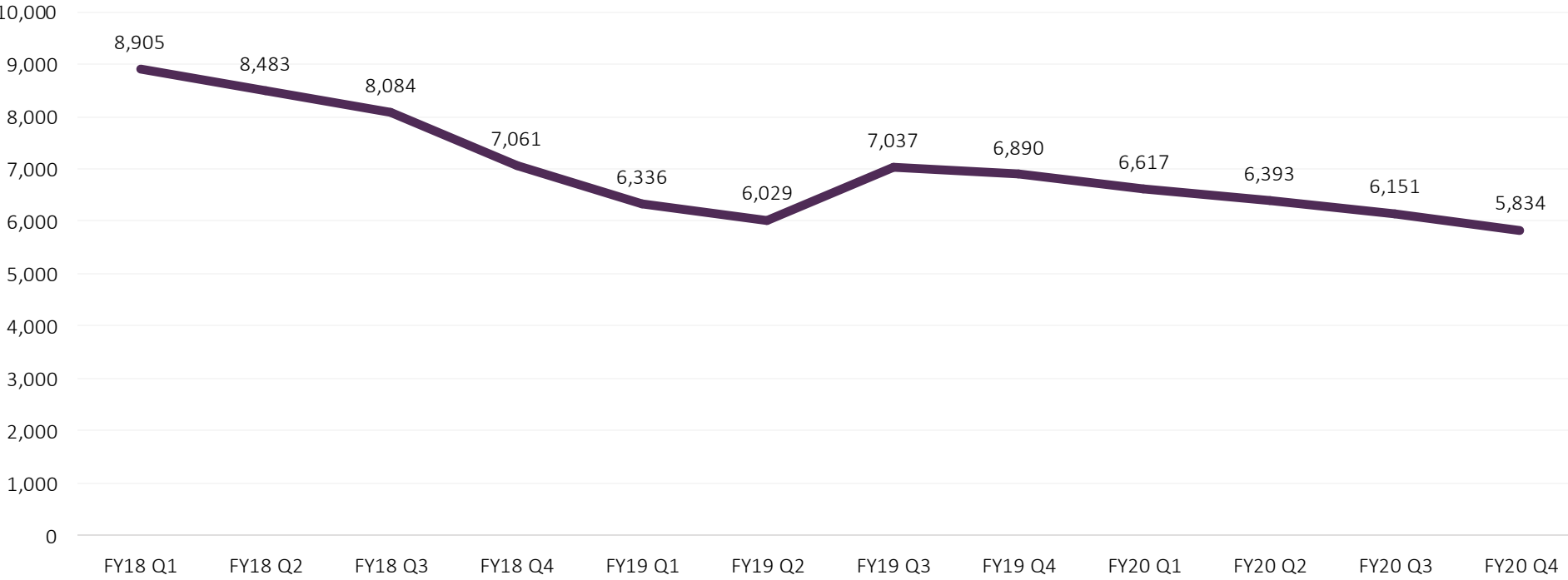
#### WMPC Contract:

The total number of days children placed in residential care will reduce by 8 percent in FY20.

#### Days in Residential Care Performance by Quarter

The total number of days in residential placements decreased in every quarter since FY19 Q3. The total number of days in FY20 20 was 24,876 days, down from 26,205 days in FY2019. Unfortunately, this annual decrease was 5 percent, which did not reach the goal of reducing days by 8 percent.

WMPC's total days in residential placements has declined significantly since the beginning of FY2018.



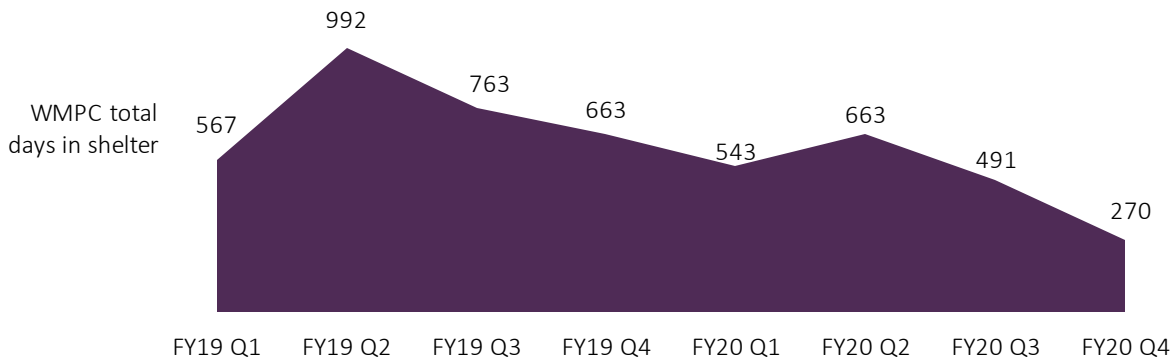
### Monitored Measures

#### WMPC Contract:

The total number of days children placed in emergency shelter will reduce by 2 percent in FY20.  
 The percentage of children for whom shelter is their first placement will not exceed 25 percent by the end of FY20.

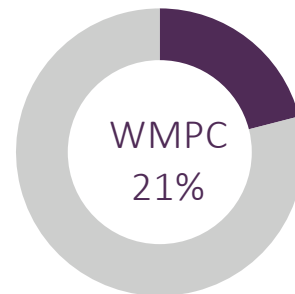
#### Days in Shelter Performance by Quarter

The network achieved its goal by decreasing the number of days in shelter 35% this fiscal year. The total number of days was 3095 in FY2019 and 1999 in FY2020.



#### Network First Placement Shelter Performance

With just 9 of 42 youth in shelter as their first placement, the network reached the fiscal year goal of having fewer than 25% of youth with shelter as their first placement in care.



#### First Placement Shelter Performance by Agency

Agency shelter usage varied across the network agencies in FY20. DABSJ had the highest proportion of their youth in shelter as their first placement, while BCS had the fewest total youth and the fewest youth in shelter as their first placement. CCWM had the most youth in shelter this fiscal year.





# PERMANENCY

## Adoption Disruptions, Adoption Dissolutions, Days to Adoption

### Monitored Measures

#### WMPC Contract:

Of all children in care on the first day of a 12- month period who had been in care continuously between 12 and 23 months, what percent discharged to permanency within 12 months of the first day? The national standard is 45.9%, and higher is better for this measure.

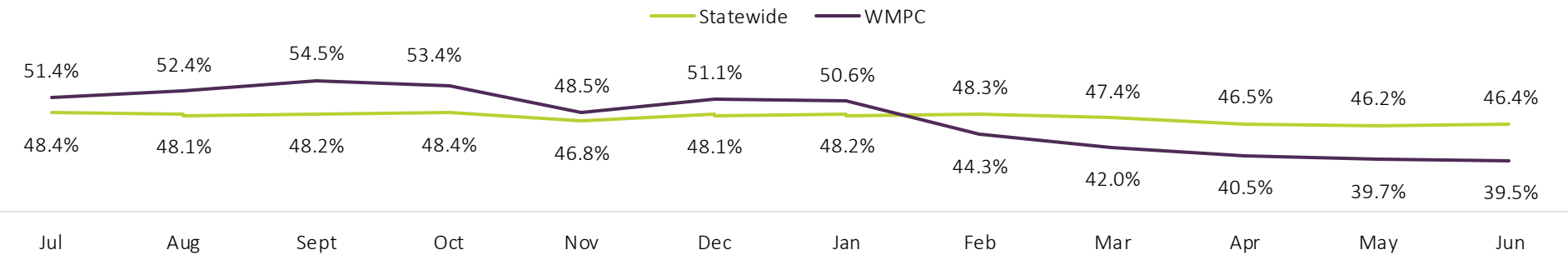
### Adoption Disruptions

**0%** *There were no adoption disruptions in the network between October 1, 2019 and September 30, 2020.*

### Adoption Finalizations

**33%** *of children available for adoption on September 30, 2019 achieved adoption by September 30, 2020. Missing the target of 80%.*

### Permanency in 12-23 months



Days in Residential Source: MindShare CCI Placement Dashboard, data retrieved on 4/29/2020.

Adoption Disruption Source: Agency self-reported.

### Monitored Measures

#### WMPC Contract

At least 24 percent of children shall achieve permanency within 12 months for children entering foster care, as defined in the CFSR, in FY20. The national standard is 42.7%, and higher is better for this measure.

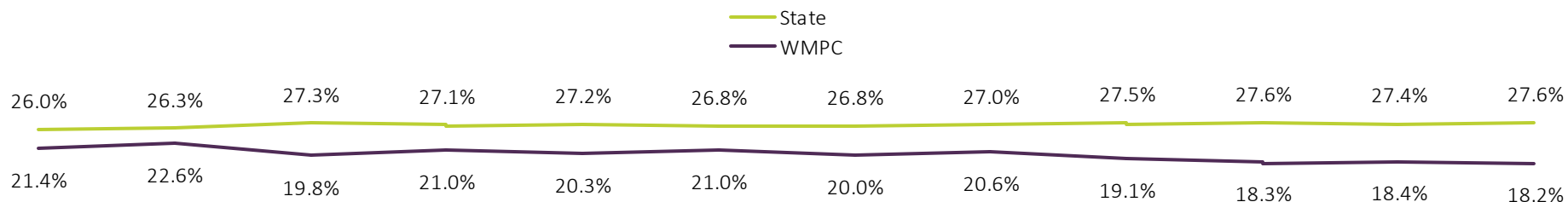
#### Performance Outcome Measures

Permanency in 12 months for children in care 24 months or more

Of all children in care on the first day of a 12- month period, who had been in care continuously for 24 months or more, what percent discharged to permanency within 12 months of the first day? The national standard is 31.8%, and higher is better for this measure.

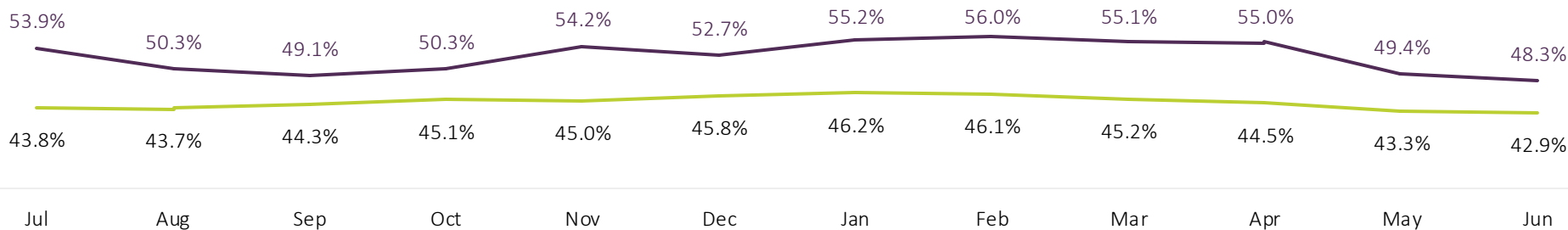
### Permanency in 12 months

National Standard: 42.7%  
WMPC Contract: 24%



### Permanency in 24+ months

National Standard: 31.8%



### Monitored Measures

#### Federal Performance Outcomes Measures

##### Placement Stability

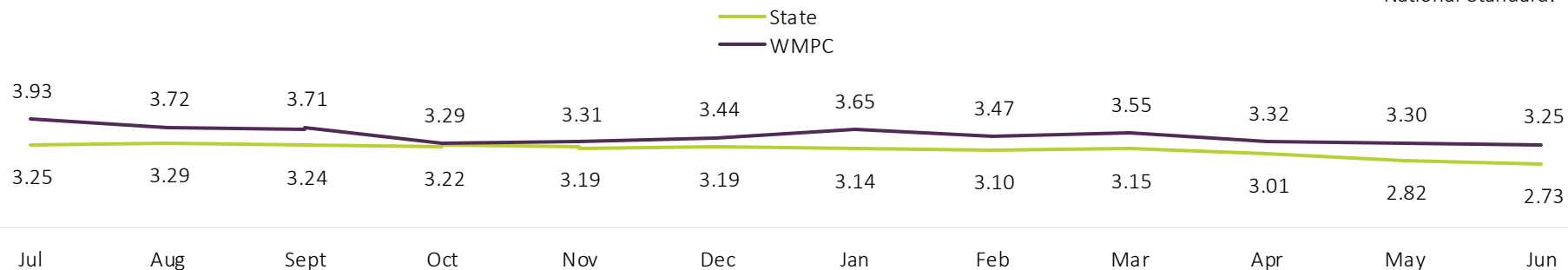
Of all children who enter care in a 12-month period, what is the rate of placement moves, per 1,000 days of foster care? The national standard is 4.44, and lower is better for this measure.

##### Re-entry to Foster Care in 12 Months

Of all children who enter care in a 12-month period, who discharged within 12 months to reunification, live with relative, or guardianship, what percent re-entered care within 12 months of their discharge? The national standard is 8.1%, and lower is better for this measure.

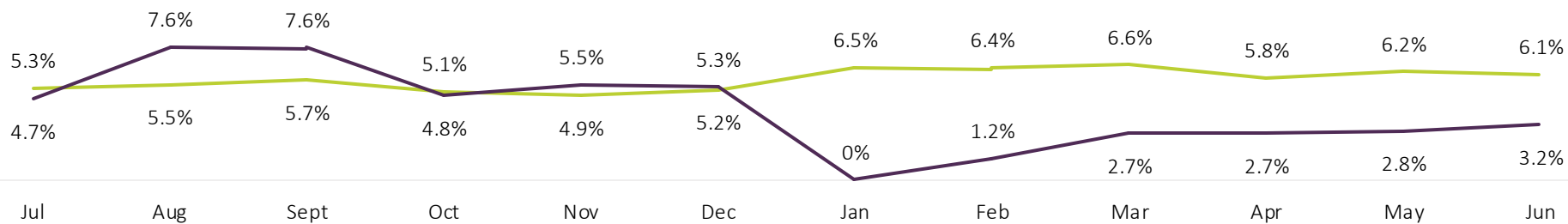
### Placement Stability

National Standard: 4.44



### Re-entry to Foster Care in 12 Months

National Standard: 8.1%



Source: NCANDS stability cohort July 2019 – June 2020, prepared by DTMB in October 2020.

NCANDS re-entry measure based on entry cohort of July 2019 – June 2020, prepared by DTMB in October 2020.

### Monitored Measures

#### WMPC Contract

##### In County Placements

Of all placements supervised through the Grantee, 72 percent of placements will occur in Kent County by the end of FY22, with annual increases of 2 percent in FY20, 2 percent in FY21, and 2 percent in FY22.

##### Community Placements

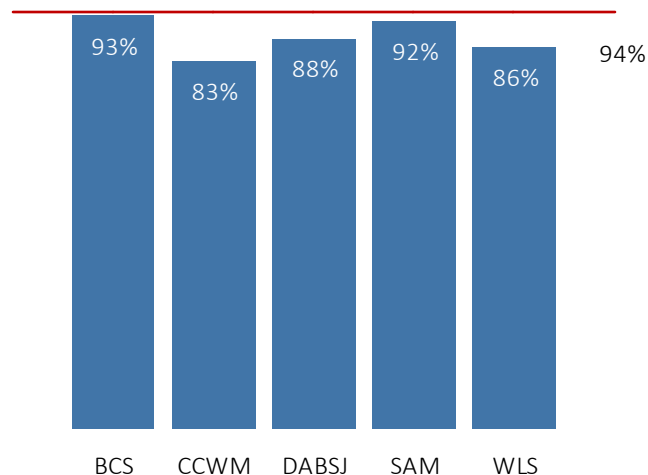
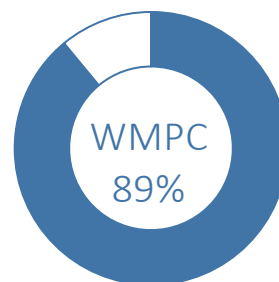
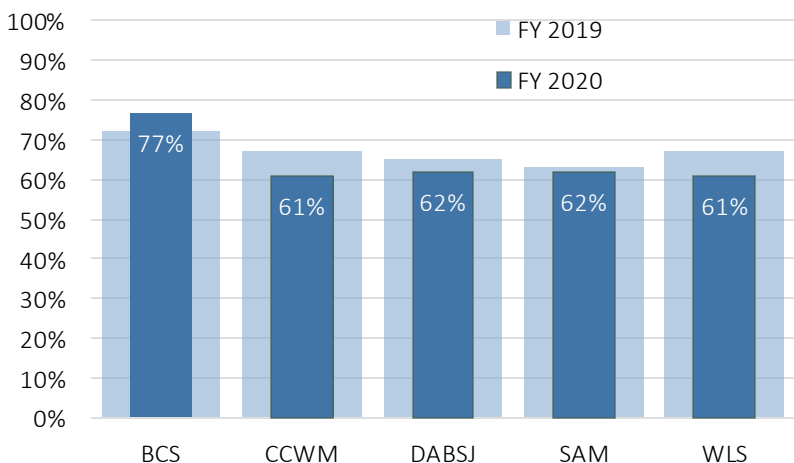
The percentage of days WMPC network children placed in community-based foster care in the most family-like setting increases by 3% from the previous year OR the percentage of days WMPC network children placed in community-based foster care in the most family-like setting will meet or exceed 94%.

#### In County Placements

Bethany was the only organization to surpass their FY2019 performance for youth in Kent county placements. The total network in county placements was 65%, failing to meet the goal of 68% for the fiscal year.

#### Community Placements

Youth in WMPC's care experienced 89% of their days in community placements, missing the benchmark by 5% in 2020.





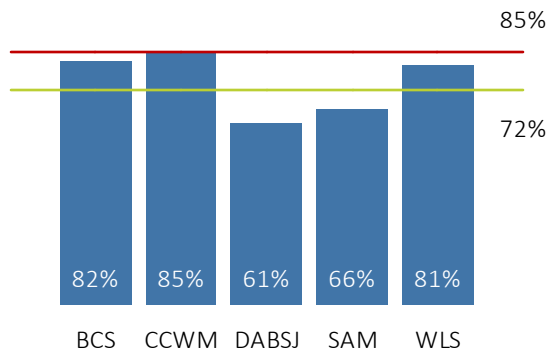
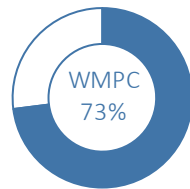
### Monitored Measures

#### ISEP Standard:

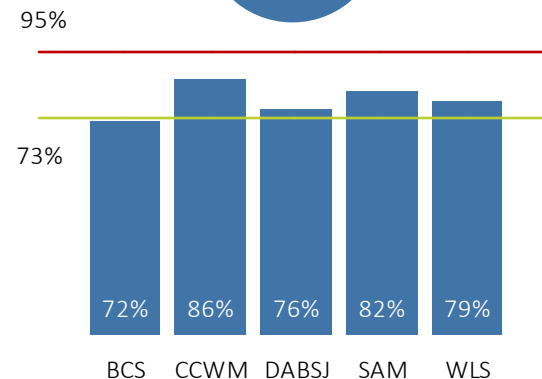
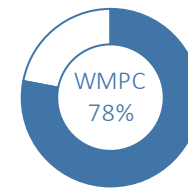
At least 85% of children will have an initial medical examination within 30 days of removal.

Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics.

### Network Quarterly Performance Initial Medical Exams

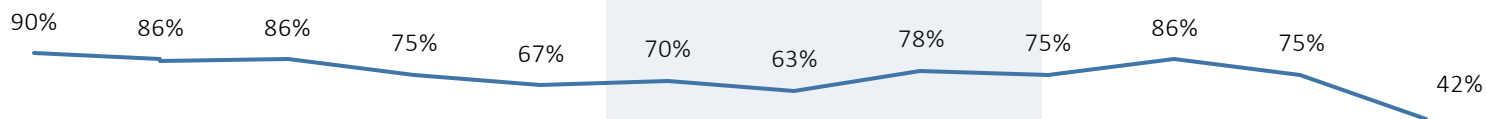


### Periodic Medical Exams

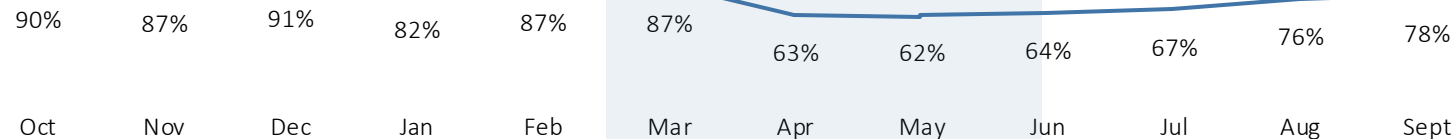


### Agency Annual Performance

#### Initial Medical Exams



#### Periodic Medical Exams



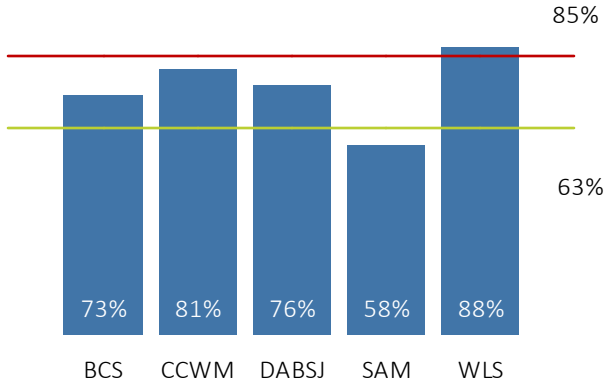
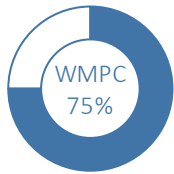


### Monitored Measures

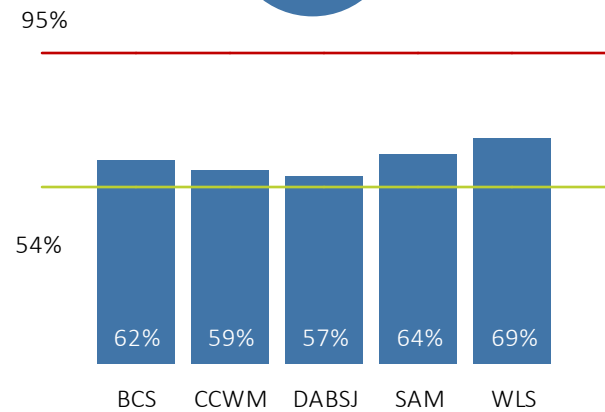
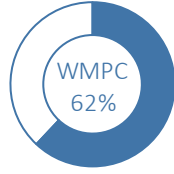
**MISEP Standard:**  
 At least 90% of children shall have an initial dental examination within 90 days of removal unless the child has had an exam within six months prior to placement or the child is less than four years of age.

At least 95% of applicable children shall have a dental examination at least every 12 months.

### Network Quarterly Performance Initial Dental Exams

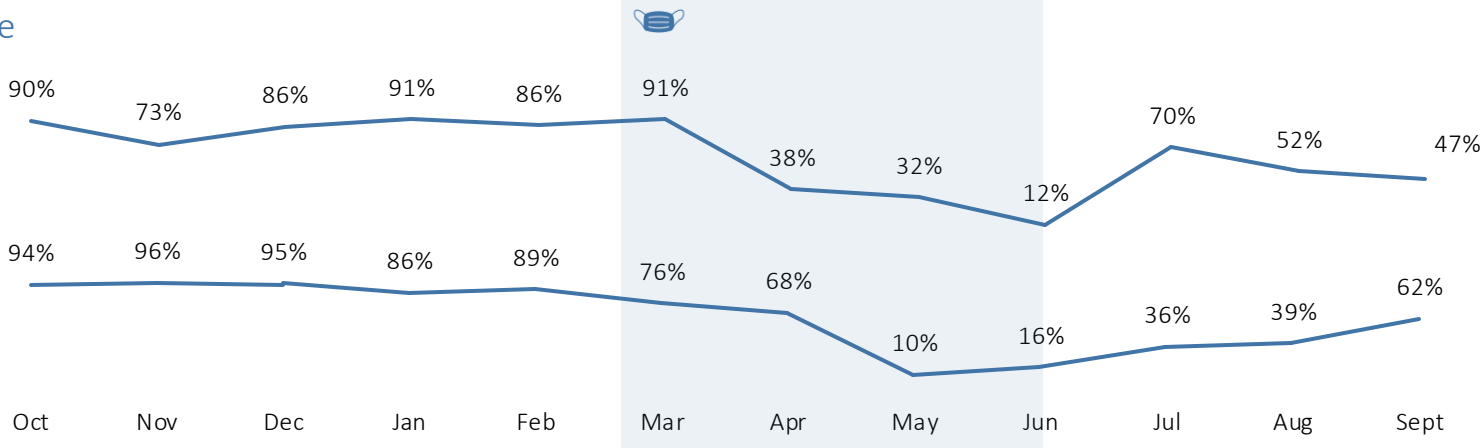


### Periodic Dental Exams

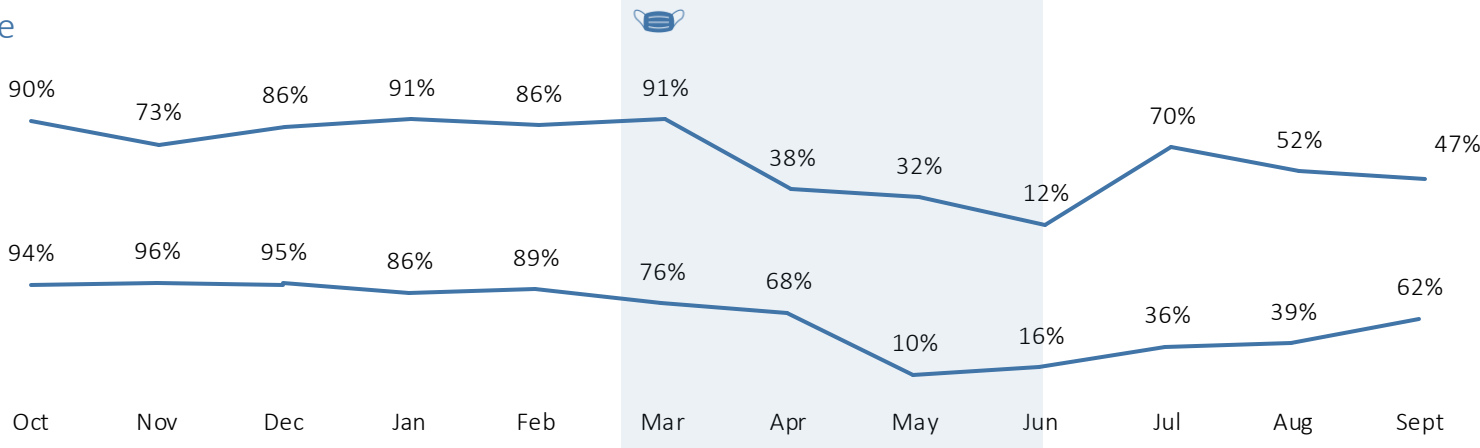


### Agency Annual Performance

#### Initial Dental Exams



#### Periodic Dental Exams



Source: MiSACWIS Medical Exam Timeliness Info View Report, retrieved October 30, 2020; MDHHS Children's Services Agency - MMR Scorecard statewide performance, October 2019–September 2020

## Initial Service Plans, Updated Service Plans, and Plan Approvals

### Monitored Measures

#### ISEP Standard:

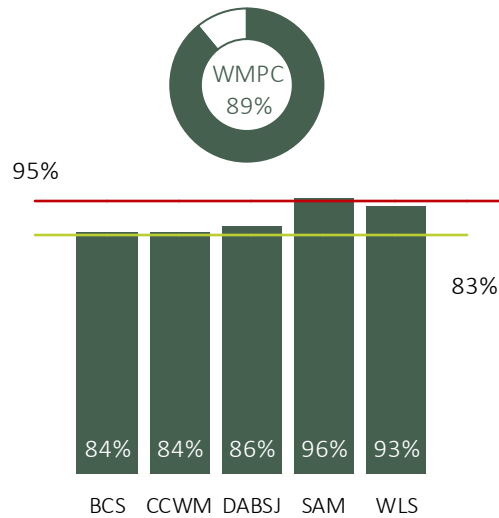
At least 95% of children shall have an initial service plan completed within 30 days of entry into foster care and quarterly thereafter.

At least 95% of children shall have a service plan updated quarterly.

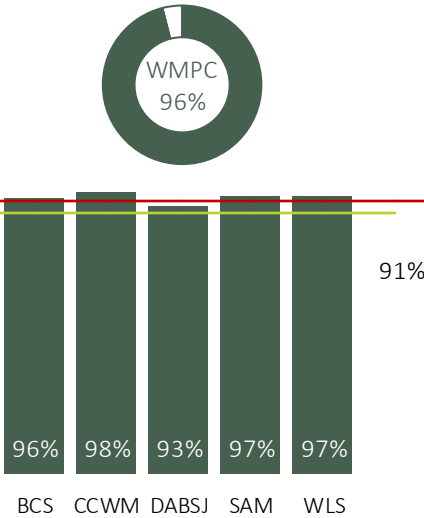
At least 95% of children shall have a case service plan approved within 14 days of case worker submission to the supervisor for review.

### Network Quarterly Performance

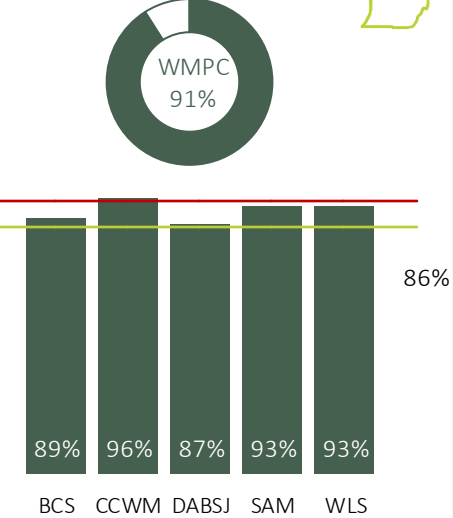
#### Initial Service Plans



#### Updated Service Plans



#### Plan Approvals

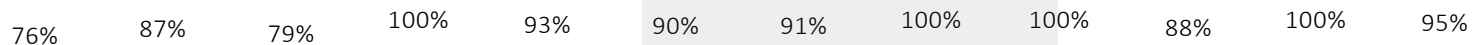


MISEP

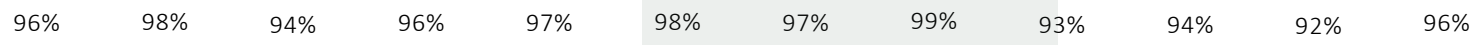


### Agency Annual Performance

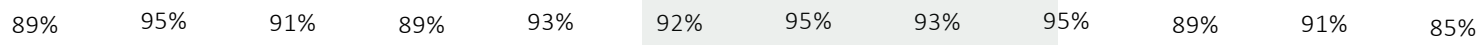
#### Initial Service Plans



#### Updated Service Plans



#### Plan Approvals



## Relative Placements, Licensed Foster Homes, New Relative Licensed Homes

### Monitored Measures

#### WMPC Contract

##### Relative Placements

The percentage of days children placed in relative care increases by **6%** from the previous year OR at least **35%** of all children served by the WMPC network are in relative care each year.

##### Licensed Foster Homes

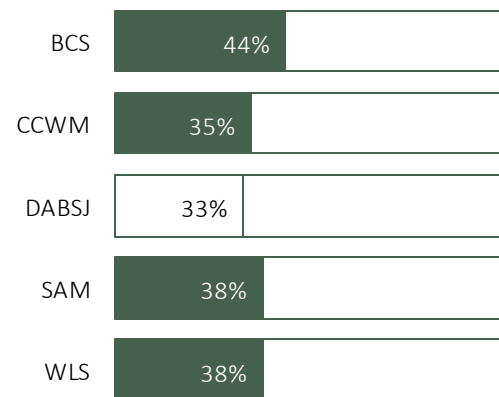
The WMPC network will license the number of foster homes required to meet or exceed their benchmark for total number of licensed homes as determined by the Kent County AFPRR licensing calculator.

##### New Relative Licensed Homes

Relatives successfully completing the licensing process will increase 30 percent by the end of FY2022. The Grantee shall achieve the following annual goals at the conclusion of each fiscal year: 10 percent increase in FY20, 10 percent increase in FY21, and 10 percent increase in FY22.

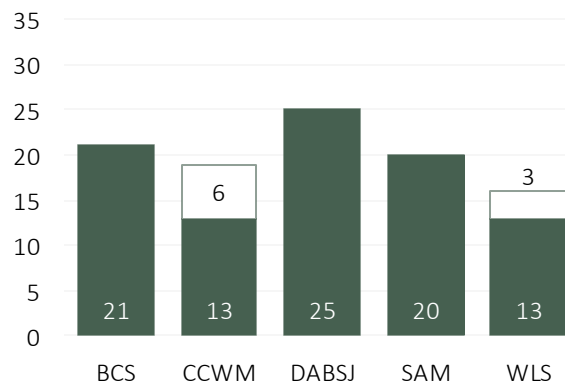
### Relative Placements

Four agencies exceeded the benchmark of 35%. The network performance is at 38% for FY20.



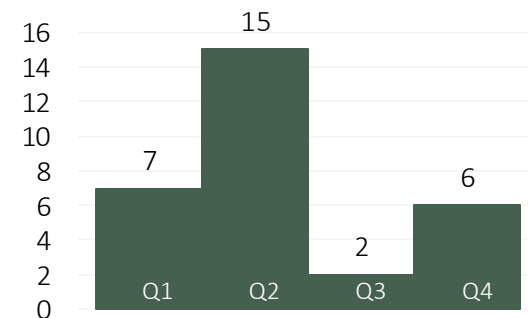
### Licensed Foster Homes

Three of five agencies reached or surpassed their goals of licensures completed during the fiscal year.



### New Relative Licensed Homes

The network reported 30 total new licensed relative homes in 2020, failing to meet the goal by 15 homes.



Relative Placements Source: Mindshare Incentive Three Dashboard, data retrieved 11/4/2020

Licensed Foster Homes Source: Non-related Foster Home Dashboard MDHHS, September 2020 and FY End.

Mindshare Agency Homes Table – 10/1/2019 – 9/30/2020; Accessed 10/25/20

### Monitored Measures

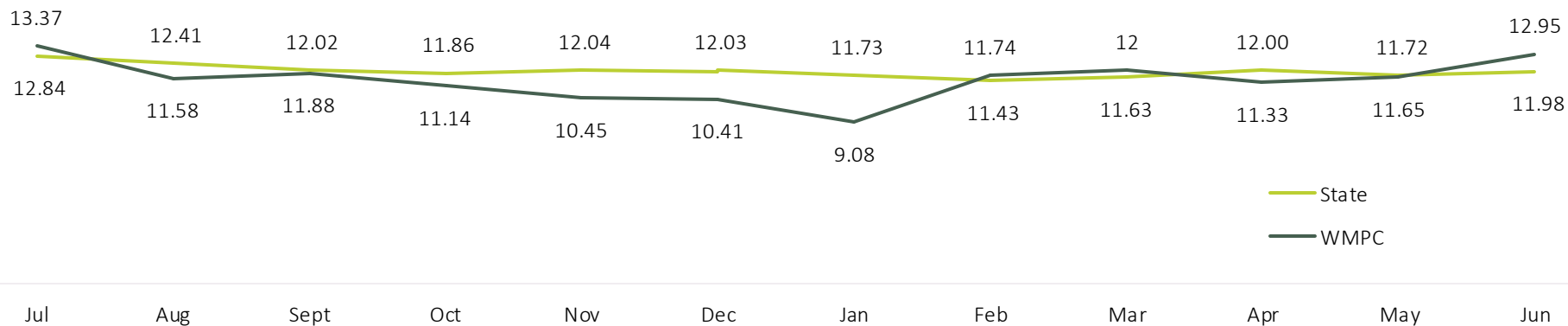
#### Performance Outcome Measures (lower is better)

Of all children in care during a 12-month period, the rate of maltreatment in care shall not exceed 9.67, as defined in the federal Child and Family Service Review, Round 3 (CFSR).

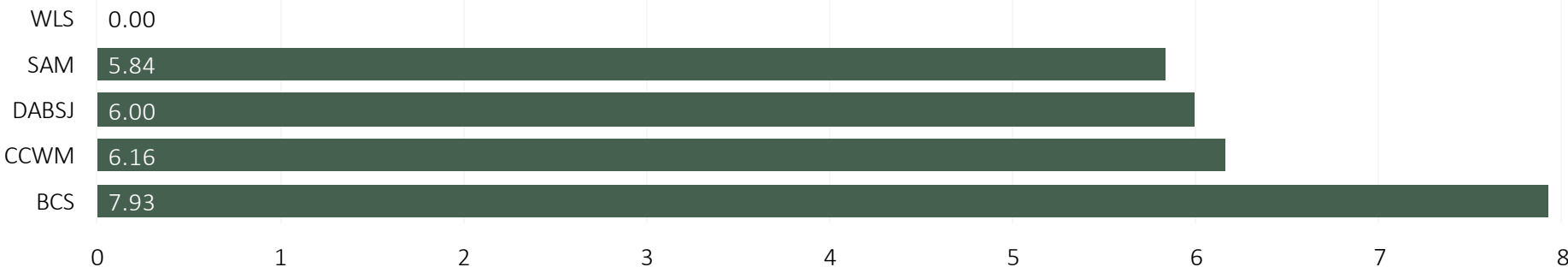
### WMPC and Michigan Performance

FY2020 performance is measured with a cohort from July 1, 2018 to June 30, 2019.

National Standard: 9.67



### Agencies' MIC Rates in FY2020



Source: NCANDS entry cohort July 2018 – June 2019, prepared by DTMB in October 2020.