



STATE OF MICHIGAN
DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

April 1, 2024

Sonia Gesina Noorman
WEST MI PARTNERSHIP FOR CHILDREN
PO BOX 232,
DORR, MI, 49323-0232

RE: License#: CB410381414

Dear Sonia Gesina Noorman:

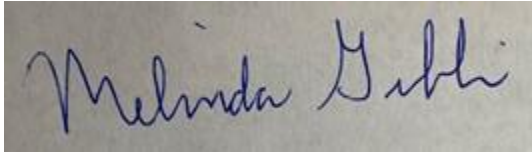
Attached is the Renewal Inspection Report for the above referenced agency completed on March 25, 2024. Due to the violations of applicable licensing rules, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- For any repeat violations, why the prior corrective action plan did not result in compliance.
- How compliance with each citation will be achieved.
- Who is directly responsible for implementing the action steps in the corrective action plan.
- Specific time frames for each citation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you fail to submit an acceptable corrective action plan, disciplinary action may result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the area manager, Samantha Way, at (517) 243-9743.

Sincerely,

A rectangular image showing a handwritten signature in blue ink on a light-colored background. The signature reads "Melinda Gubbi".

Melinda Gubbins, Licensing Consultant
MDHHS\Division of Child Welfare Licensing
701 S. Elmwood, Ste. 11
Traverse City, MI 49684
(231) 342-3721

enclosure

**MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF CHILD WELFARE LICENSING
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	CB410381414
Licensee Group Organization:	West Michigan Partnership for Children
Licensee Designee:	Sonia Gesina Noorman
Chief Administrator:	Sonia Gesina Noorman
Name of Agency:	WEST MI PARTNERSHIP FOR CHILDREN
Agency Address:	PO BOX 232 DORR, MI 49323-0232
Agency Telephone #:	6165529811
Original Issuance Date:	11/22/2016
Service Types:	Certify foster homes for license, Supervise Independent Living, Place children in foster home

II. METHODS OF INSPECTION

A. Consultant

Date(s) of On-site Inspection: N/A

	Total No. Of Records	No. of Records Reviewed
Current licensed foster homes	N/A	N/A
Homes pending licensure	N/A	N/A
Foster homes closed since the last inspection	N/A	N/A
Foster homes borrowed since the last inspection	N/A	N/A
Special Investigations in foster homes since last inspection	N/A	N/A
Incidents of substantiated child abuse and/or neglect in foster care since last inspection	N/A	N/A
Incidents of substantiated corporal punishment in foster care since last inspection	N/A	N/A
Children receiving direct foster care case management (placement in foster homes, relative homes, CCI, hospital, etc.)	N/A	N/A
Children discharged from care during this period	N/A	N/A
Youth in independent living placement	N/A	N/A
Youth discharged from an independent living placement since the last inspection	N/A	N/A
Applicants approved for adoption since the last inspection	N/A	N/A
Applicants denied for adoption since the last inspection	N/A	N/A
Closed child adoption cases since the last inspection	N/A	N/A
Open child adoption cases		
Current employees who have worked at the facility for:		
More than a year	11	3
Less than a year	4	4

Persons Interviewed:

Licensing Staff	N/A
Foster Care Staff	N/A
Adoption Staff	N/A
Supervisory Staff	1
Administrative Staff	1

B. Analyst

	Total No.	No. Visited
Licensed foster homes	N/A	N/A
Unlicensed relative homes	N/A	N/A

Number of persons interviewed:

Foster Parents	N/A
Foster Children	N/A
Relatives	N/A
Others (identify person interviewed by role)	N/A

III. DESCRIPTION OF FINDINGS

The facility is in compliance with all applicable licensing statutes and rules except for the following:

CPA Rule 400.12212 Personnel records

- (2) The personnel record must contain all the following information before employment may occur:
 - (d) Three references obtained from persons who are unrelated to the staff person.

One of four new employee files reviewed had two out of three references obtained after date of hire.

CWCC Contract: Attachment G

(2) Outcomes to be measured

A. Safety in Foster Care

4. Service plan approval

At least 95% of children supervised by the Service Provider shall have a case service plan approved within 14 days of caseworker submission to the supervisor for review.

The agency was found to be at 92% which is down slightly from 93% last year.

REPEAT VIOLATION ESTABLISHED

5/30/2023 INTERIM, CAP approved 7/7/2023

4/21/2022 RENEWAL, CAP approved 5/11/2022

CWCC Contract: Attachment G

(2) Outcomes to be measured

B. Permanency in Foster Care

1. Worker-Parent visits

At least 85% of parents whose children have a permanency goal of reunification shall have face-to-face contact with by the assigned caseworker in accordance with the guidelines in FOM.

The agency was found to be at 77% which is an improvement from 72% last year.

CWCC Contract: Attachment G

(2) Outcomes to be measured

B. Permanency in Foster Care

2. Parent-Child visit

No fewer than 85% of children with a goal of reunification shall have visitation with their parent(s) in accordance with FOM.

The agency was found to be 70% which is an improvement from 66% last year.

CWCC Contract: Attachment G

(2) Outcomes to be measured

C. Wellbeing in Foster Care

2. Medical-Periodic

Following an initial medical examination, at least 95% of children shall receive periodic and ongoing medical examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics.

The agency was found to be 81% which is down slightly from 83% last year.

REPEAT VIOLATION ESTABLISHED

5/30/2023 INTERIM, CAP approved 7/7/2023

4/21/2022 RENEWAL, CAP approved 5/11/2022

CWCC Contract: Attachment G

(2) Outcomes to be measured

C. Wellbeing in Foster Care

3. Dental-Initial

At least 90% of children shall have an initial dental examination within 90 days of the child's entry into care.

The agency was found to be at 87% which is an improvement from 77% last year.

REPEAT VIOLATION ESTABLISHED

5/30/2023 INTERIM, CAP approved 7/7/2023

4/21/2022 RENEWAL, CAP approved 5/11/2022

CWCC Contract: Attachment G

(2) Outcomes to be measured

C. Wellbeing in Foster Care

4. Dental-Yearly

Following an initial dental examination, at least 95% of children shall receive periodic and ongoing dental examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics.

The agency was found to be at 81% which is an improvement from 75% last year.

REPEAT VIOLATION ESTABLISHED

5/30/2023 INTERIM, CAP approved 7/7/2023

4/21/2022 RENEWAL, CAP approved 5/11/2022

IV. TECHNICAL ASSISTANCE

The facility was offered technical assistance in the following areas:

- Technical assistance was not requested or required.

V. CONSULTATION

The facility was offered consultation in the following areas:

- The facility did not request or require consultation.

VI. EVALUATION OF RENEWAL PERIOD

There were no substantiated incidents of maltreatment in care during this licensing period.

There were no incidents of substantiated corporal punishment during this licensing period.

Corrective Action Plan Compliance

The agency has submitted 1 acceptable corrective action plan (CAP) during this licensing period, and compliance with each individual CAP is as follows. The agency had submitted 1 acceptable corrective action plan (CAP) during this licensing period, and compliance with each individual CAP is as follows:

The agency submitted an acceptable corrective action plan in response to the interim inspection completed on 5/30/2023 with a corrective action plan approved on 7/7/2023. During the review, the agency had eight violations: R 400.12214 Compliance with 1975 PA 238, CWCC Contract: Attachment I: 1. Medical-Initial, Medical-Periodic, Dental-Initial, Dental-Yearly, Children's Foster Care Service Plans-Timely Case Plans, Children's Foster Care Timely Case Service Plan Approvals and CWCC Contract: Attachment F: Review and approvals of subcontractor CAPs submitted to DCWL. Four violations were noted as repeat violations in the current inspection and from the past two inspections: Children's Foster Care Timely Case Service Plan Approvals, Medical-Periodic, Dental-Initial and Dental-Yearly. During this period under review the agency noted that overall compliance was impacted by staff turnover and length of time to fill vacancies.

Chief Administrator Assessment

The assessment reported the agency experienced some difficulty in meeting requirements during this review period. The Chief Administrator (CA) stated the previous year's CAP has been effective in some areas but was not sufficient in achieving compliance across all subcontracted agencies. The CA indicated they began having the Health Liaison Officer assist with scheduling initial medical appointments. As a result, there has been notable performance improvement in this area.

The CA indicated the agency as well as the subcontracted PAFC's continue to struggle with staff turnover and vacancies that take time to backfill. The agency developed a workforce stabilization plan with each subcontracted PAFC to address these concerns. The Chief Administrator expressed confidence that there will be continued improvement over the next review period.

Financial Overview

Financial records were reviewed and there were no concerns identified.

Staff Interviews

Interviews were conducted with two staff via telephone. Staff reported feeling supported by supervisors and coworkers. Staff did not report any areas of needs or concerns.

Description of Agency Walk Through

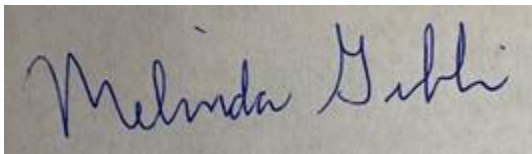
The agency does not have a physical location so a walk through was not completed. A variance was granted on 12/13/2022 to not have a physical office space as workers are currently remote.

VII. FIELD ANALYST FINDINGS

N/A

VIII. RECOMMENDATION

Based on inspection findings the agency is not in compliance with all applicable licensing statutes and rules. Upon receipt of an acceptable corrective action plan, it is recommended that the agency will be issued a renewal of their regular license.



3/28/2024

Melinda Gubbins
Licensing Consultant

Date

Approved By:



04/01/2024

Samantha Way
Area Manager

Date